



Arizona In-Home Care Association Business Member Profile

Member Information

Business Name: Sunland Home Care, LLC

Registered Name (if different from above): Same as above

Address: 4435 E. Broadway Road, Suite 2 Mesa AZ 85206
Street City State Zip

Telephone: 480-447-8893 Fax: 480-447-8399

Email: Traci@sunandhomecareaz.com Website: www.sunlandhomecareaz.com

Counties Served: Maricopa and Pinal

Weekly Operational Schedule:

7 days/week Monday thru Friday only Hours of Operation: 24/7

Available after hours? Yes No After Hours Phone: 480-447-8893

Other business locations: .

32060 N. Hayden Road, Suite 20, Scottsdale, AZ 85251 480-447-8893

Services Offered:

Light Housekeeping:

Sweep/Vacuum/Mop Yes No

Clean bathroom(s) Yes No

Make bed Yes No

Kitchen:

Meal Preparation Yes No

Wash Dishes Yes No

Menu Planning Yes No

Laundry:

Change bedding: Yes No

Laundry: Yes No

General Household:

Assist w/organization Yes No

Assist w/reading/writing Yes No

Transportation/Shopping:

Accompany client to medical, or other, appointments Yes No

Caregiver drives **clients** vehicle for such trips Yes No

Caregiver drives **personal** vehicle for such trips Yes No

Are caregivers who drive on behalf of your clients
required to have clean driving records? Yes No

Are those caregivers driving records verified via DMV? Yes No

How do caregivers assist in the following home care aide tasks?

Complete Hands-on Assistance Limited Hands-on Assistance No Hands-on Assistance

- Bathing/Showering/Personal Hygiene	- Dressing/Undressing
- Medication monitoring	- Toileting/Peri Care
- Transfers (to/from bed, chair, etc.)	- Ambulation (assist w/walking, etc.)

Other Services (check all that apply):

- Registered Nursing Services
- Medical Social Services
- Nutritional Services by a Dietitian
- Speech Therapy
- Respiratory Therapy
- Hospice Services
- Licensed Practical Nursing Services
- Occupational Therapy
- Physical Therapy
- Provide Medical Supplies/Equipment

Are any of your employees Registered or Licensed for the above services? Yes No

Does your company have a home health license? Yes No

Does your company accept AHCCCS / ALTCS Payments: Yes No

Client/Consumer Information and Practices

YES NO

- We perform an evaluation or assessment prior to providing care for clients.
- We charge a fee for any type of evaluation or assessment prior to providing care for a client. If Yes, please indicate the amount charged for this service: \$_____
- We require a deposit from customers in order to perform services. If yes, please explain:
Equal to the first two weeks of service _____
- We charge one or more of the following fees.
 - Set-up or Start-up fees Amount: \$_____
 - Administrative fees Amount : \$_____
 - Cancellation fees Amount: \$_____ (see below)
 - Other fees Explain: _____
- We have a minimum amount of hours, whether per day, per week or per month, or minimum charge that is required of its clients. If Yes, please explain: Four (4) hours per day and 20 hours per week. This is negotiated with each client.
- We have a business policy regarding cancellation of services. If Yes, please explain:
Amount: \$TBD Details: We request 7 day notice of cancellation of services.

Member's Employment Information and Practices

YES NO

- Does the business have and perform criminal background checks for all individuals who have direct contact with clients in their homes or in the community?
- Does the Member perform criminal background checks for all managers, supervisors, office personnel and volunteers?
- Does the business obtain at least two positive references from two previous employers in the past five years for each caregiver applicant?
- Does the Member validate home-making and home care skills of caregivers through demonstration and written questionnaires?
- Does the Member require all caregivers to read, write and communicate in English?
- Does the Member require its Caregivers to maintain current First Aide certification and have policies in place to ensure these are updated on a routine basis?

YES **NO**

- Does the Member require its Caregivers to maintain current CPR certification and have policies in place to ensure these are updated on a routine basis?
- Does an employee of the Member conduct an interview with caregiver applicants that cover employment history experience, training, skills and employment preferences?
- Does the Member perform drug testing for all new employees?
- Does the Member perform random drug testing for all employees?
- Does the Member require all caregiver employees to be tested for TB annually?
- Are Member's Caregivers W-2 Employees. If no, please explain below.

Comments: _____

Business Information:

Name(s) of Owner(s), Officer(s), Director(s), followed by Title:

Craig Alhstrom, Jr. Owner

John and Brittany Arnett, Owners

Beagley Family Revocable Living Trust, Owner

Operating as a Business since: 4/21/2016

AZNHA Member Since: 7/1/2016

Comments: All caregivers are reviewed on a monthly basis, to determine whether or not the caregiver is a good fit for the client they are working with. This is done by in-home assessments of not only the client, but the caregiver as well.