



## Arizona In-Home Care Association Business Member Profile

### Member Information

Business Name: Accent Care at Home

Registered Name (if different from above): Accent Care at Home, Inc.

Address: 4001 N. 3rd St., Suite 420 Phoenix, AZ 85012

Street City State Zip

Telephone: 602-749-5559 Fax: 602-749-5521

Email: jacosta@accentcare.com Website: http://accentcare.com/

Counties Served: State Wide - check the AZNHA website for zip codes served

### Weekly Operational Schedule:

7 days/week       Monday thru Friday only      Hours of Operation: 24/7

Available after hours?     Yes     No      After Hours Phone: 602-749-5559

### Other business locations: .

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Please refer to page 3 for all Accent Care Locations

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### Services Offered:

Are any of your employees Registered or Licensed for the above services?     Yes     No

Does your company have a home health license?     Yes     No

Does your company accept AHCCCS / ALTCS Payments:     Yes     No

#### Light Housekeeping:

Sweep/Vacuum/Mop     Yes     No

Clean bathroom(s)     Yes     No

Make bed     Yes     No

#### Kitchen:

Meal Preparation     Yes     No

Wash Dishes     Yes     No

Menu Planning     Yes     No

#### Laundry:

Change bedding:     Yes     No

Laundry:     Yes     No

#### General Household:

Assist w/organization     Yes     No

Assist w/reading/writing     Yes     No

#### Transportation/Shopping:

Accompany client to medical, or other, appointments     Yes     No

Caregiver drives **clients** vehicle for such trips     Yes     No

Caregiver drives **personal** vehicle for such trips     Yes     No

Are caregivers who drive on behalf of your clients required to have clean driving records?     Yes     No

Are those caregivers driving records verified via DMV?     Yes     No

Do caregivers assist in the following home care aide tasks?  Yes  No

- Bathing/Showering/Personal Hygiene
- Medication monitoring
- Transfers (to/from bed, chair, etc.)
- Dressing/Undressing
- Toileting/Peri Care
- Ambulation (assist w/walking, etc.)

Does your agency offer:

- |  |  |
|--|--|
| <input type="checkbox"/> Registered Nursing Services         | <input type="checkbox"/> Hospice Services                    |
| <input type="checkbox"/> Medical Social Services             | <input type="checkbox"/> Licensed Practical Nursing Services |
| <input type="checkbox"/> Nutritional Services by a Dietitian | <input type="checkbox"/> Occupational Therapy                |
| <input type="checkbox"/> Speech Therapy                      | <input type="checkbox"/> Physical Therapy                    |
| <input type="checkbox"/> Respiratory Therapy                 | <input type="checkbox"/> Provide Medical Supplies/Equipment  |

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### Client/Consumer Information and Practices

**YES**   **NO**

- We perform an evaluation or assessment prior to providing care for clients.
- We charge a fee for any type of evaluation or assessment prior to providing care for a client. If Yes, please indicate the amount charged for this service: \$\_\_\_\_\_
- We require a deposit from customers in order to perform services. If yes, please explain: \_\_\_\_\_
- We have a minimum amount of hours, whether per day, per week or per month, or minimum charge that is required of its clients. If Yes, please explain: \_\_\_\_\_
- We have a business policy regarding cancellation of services. If Yes, please explain:  
Amount: \$<sup>TBD</sup>\_\_\_\_\_ Details: \_\_\_\_\_  
AccentCare requests 24 hour notice for cancellations.
- Other fees   Explain: \_\_\_\_\_

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### Member's Employment Information and Practices

**YES**   **NO**

- Does the business have and perform criminal background checks for all individuals who have direct contact with clients in their homes or in the community?
- Does the Member perform criminal background checks for all managers, supervisors, office personnel and volunteers?
- Does the business obtain at least two positive references from two previous employers in the past five years for each caregiver applicant?
- Does the Member validate home-making and home care skills of caregivers through demonstration and written questionnaires?
- Does the Member require all caregivers to read, write and communicate in English?
- Does the Member require its Caregivers to maintain current First Aide certification and have policies in place to ensure these are updated on a routine basis?

