

Arizona In-Home Care Association May 21, 2020 Virtual Board Meeting Minutes

Those present:

Zach Shaw	Angie Rash	Lisa Martinez
Steve Thompson	Dayna Klecak	Keffory Levy
Kathy Zepeda	Monica Bananto	Bob Dailey
Keffory Levy	Lisa MacNaughton	Linda Thompson

Those Absent: Aaron Sinykin

The meeting was called to order at 11:34 AM by Keffory Levy

Minutes: There was no discussion re. the minutes, Monica moved to approve, Steve seconded the motion and all approved

Treasurers Report: Linda reported that she should have the membership comparisons finalized in a few days and would share with everyone at that time. Steve moved to approve, Monica seconded and all approved.

Membership Contacts:

- Monica – has spoken with no one this month
- Steve – those he's spoken with are already members
- Angie – is talking with Kim at Nurse Next Door in Scottsdale
- Linda reported that Care Minders in Sun City became a new agency member and Applied Gerontology a new associate member in May. Also the new owners of Home Care Assistance in Phoenix have completed the paperwork, and Catalina In-Home Services in Tucson has returned as a member. Jack Coito has purchased About Care Home Care and has added that agency to his group.
Keffory asked Linda to send an email to all members at the end of each month listing who has joined or returned for each month. Also to make sure that Monica Kelly posts these to social media.

Zach joined the meeting at this point

HCAoA Report: Steve reported that the group had a virtual chapter meeting on April 24 that was well attended. Their National Director was the speaker and offered good content. Steve also mentioned the joint HCAoA/AZNHA promotional video.

EPDPA/Community Partnerships: Aaron's absence, Zach read Aaron's written report (attached to these minutes)

Committee Reports:

Conference 2020: Monica reported that very little had been done because of the lack of clarity about when and how this event would proceed. Zach said he wants everyone to go ahead with promoting the event and get commitments (or at least interest) from sponsors and exhibitors and to help Monica and Dayna in any way they can. Linda has posted the commitment form on the website and has sent it to all board members for their use.

Zach has been interviewing companies that produce virtual events and has found one that is reasonably priced. He will gather more information about these various platforms and will share with the board when he has something to report.

Dayna said that the speakers are on board, whether in person or virtual. Angelo from Littler will be replacing Bob King this year as keynote speaker. Keffory suggested that going forward it would be a good idea to use Angelo this year, Bob next year, and back to Angelo the following year. That keeps information fresh and relevant. Once a firm commitment is received from Angelo, Linda will contact Bob King and advise him of the decision.

Linda was asked to contact the Chaparral Conference center to find alternative dates in October or early November. Also look into the pricing and what negotiations can be done regarding food service. Since buffet service most likely won't happen, what would be the price of box lunches or plated service. She will also inquire about their A/V services for Zach.

Zach called for a vote regarding the conference if it were to be held on August 28, would the board want a virtual or a live event.

Bob – live only
Keffory – virtual only
Steve – live with a virtual component
Lisa M – live but smaller (shorter)
Kathy – live
Monica – virtual only
Lisa Mac – live with virtual component
Dayna – live but smaller (shorter)
Zach – live (full day with virtual component)

The consensus is that there will be a live event but with a virtual component.

Education: Dayna the May 26 session will be a virtual meeting with Brianne Schmitz of Brookdale as the speaker. Advertising has been done – there are 16 non-member RSVPs and member RSVPs were not required.

She is working on a speaker and topic for the June session which will also be virtual

Communications: Zach asked for feedback on the fireside chat videos. Some of the comments he's received ask that they be shorter. He questioned if there was an audience for this and Dayna said that there had been 350+ views on YouTube for April and that the HCAoA/AZNHA video had 35 views (this piece had been posted on YouTube for less than 10 days). He will continue to do these videos as long as audience is there.

Benefits: The benefits committee has been put on hold for now.

Legislative: Steve reported that, as a result of the email invites to selected representatives and senators in January, only one had responded as a possible attendee. Once specific details have been determined for the conference, the email invite will be issued again.

New Business:

Dayna reported that Laurel Smith mentioned to her that Family Home Care is cancelling their contract with Honor Care as the model was not working for them.

Lisa Mac reported that she and her son had delivered much-needed supplies to the Hopi Reservation with the goal of delivering 5-7 cars full of supplies each week. She asked for volunteers. Lisa to send the details to Linda and she will get the information to all members.

Zach took a minute to thank the board for their service and all they have done and are doing during this time of crisis.

The next meeting will be virtual on Thursday, June 18 from 11:30 AM to 1:00 PM.

The meeting was adjourned at 12:55 PM

Respectively submitted by
Linda Thompson, Board Administrator

Aaron's written report re. the Care Provider Alliance

From: Aaron Sinykin [mailto:Aaron@devotedguardians.com]

Sent: Tuesday, May 19, 2020 3:34 PM

To: Linda Thompson

Cc: zshaw@affordablehomecare.com

Subject: RE: Board meeting

Here is a brief summary:

- Care Provider Alliance
 - I think this was us trying to coordinate a market wide PR effort to attract CG's?
 - Nothing is going on right now, no meetings with anyone, probably need to table this for awhile
- EPDPA
 - Was meeting weekly with all MCO directors to work through some of the challenges – now not meeting weekly but as needed
 - FCG waiver changes to allow for broader definition for FCG during COVID – trying to open this up to other family members and friends if we're caught short with staffing
 - Waiting on AHCCCS to approve/deny
 - EVV
 - Pushed out to 2021 now
 - PPE
 - Sourcing PPE for both associations as we can
 - Now receiving some county PPE for EPDPA since we're gov funded
 - Provider Payments
 - Pushing AHCCCS for Hazard Pay – not approved right now, they insinuated something coming from the Feds regarding this to mirror what Home Health providers received
 - Approved Retainer Payments for clients who went off of services due to COVID concerns – able to bill 90% of our contracted rates up to 30 days of services
 - Testing
 - Pushed for DCW's to be included in the priority testing process
 - Appears this was approved by the Gov.
 - Budget 20/21
 - DOA – all progress now lost – getting ready to play defense to prevent rate cuts if budget issues continue to worsen
 - Had meeting with Gov. Sr. Advisor about this to lay the groundwork to push back and advocate for more if possible