Creating Your \$5 Million Home Care Business Plan

By Steve "The Hurricane"



CHALLENGES





REFERRALS = FREEDOM



The Movement

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Renee Peter Gray Renee Peter Gray Renee Peter Gray Renee Peter Gray Renee Marketing Enterprises. Hurricane Marketing Enterprises.

What an AWESOME program! We began going to boot camp in early 2017. We signed up for coaching in March 2017. 1 year later we had grown by 43%! And year 2 topped that with 54% growth!! Can't believe these #'s - and honestly... we're not THAT good. But Steve & his team give us confidence, the tools and the training & the results are SPECTACULAR! We look forward to continued success with Steve R Weiss and crew's guidance. Thank you, Steve Weiss

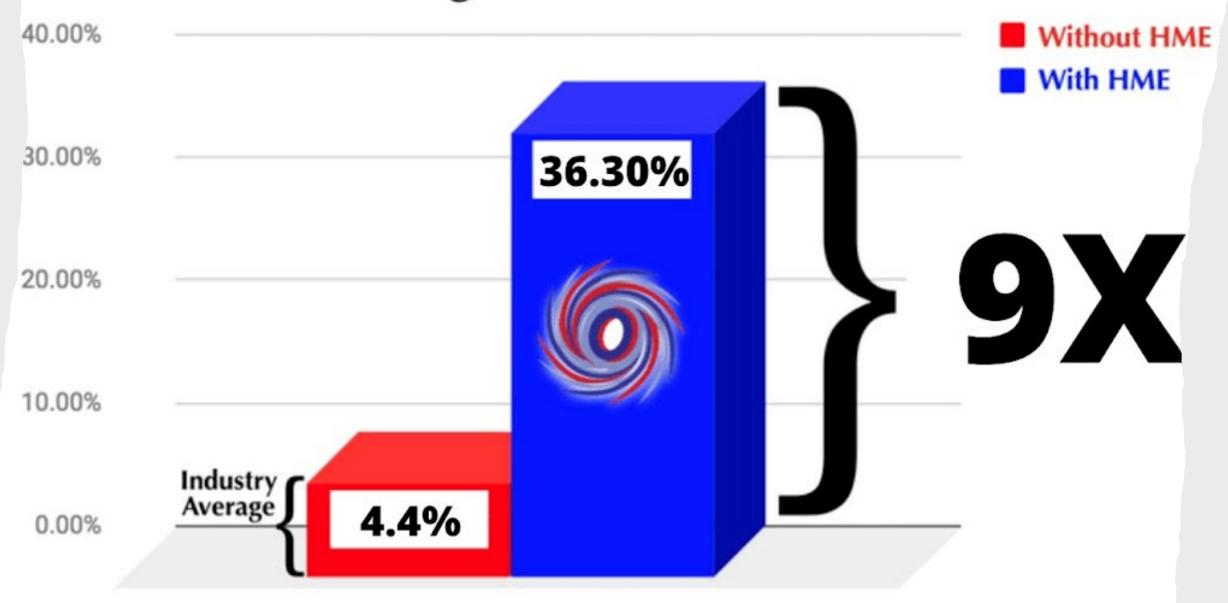
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Hurricane Marketing Enterprises 2019-20 $\ensuremath{\mathbb{C}}$

Average Revenue Growth





Will YOU Be My Next Success?

How Many Clients?



Homemaker Services¹

2021^{*} Cost

Home Health Aide¹

2021^{*} Cost

\$24.00 \$25.20

\$23.50

\$24.68

(i)

\$5M/\$25hr = 200,000hrs
200,000hrs/52wks=3850wk
3850/40hrs per client=97clients

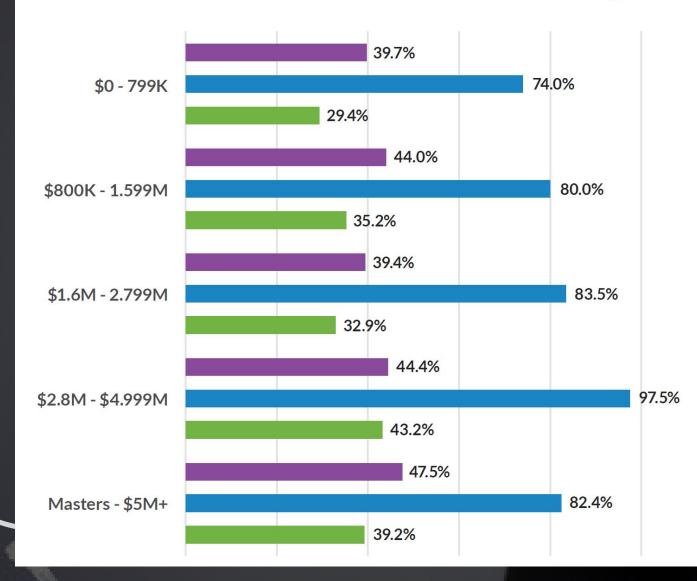




How Many Referrals/Leads?

MEDIAN SALES CLOSE RATIOS & NUMBERS

2.13 Median Sales Close Ratios for 2019 - Revenue Ranges



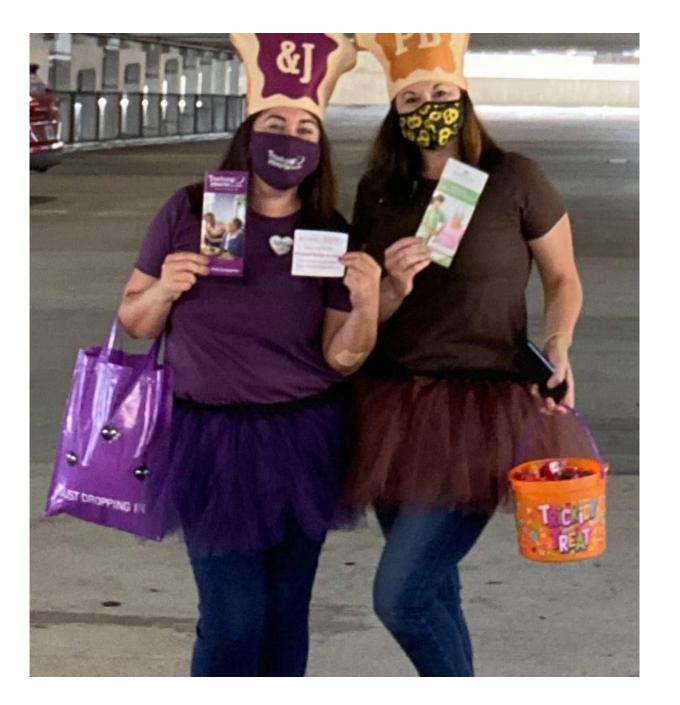
Inquiry to Assessment Ratio
 Assessment to Admission Ratio
 Inquiry to Admission Ratio

See **page 25** for the Inquiry to Admission Ratio definition.

150clients X 2.5=375



1500 TARGET CUSTOMERS PER 250K

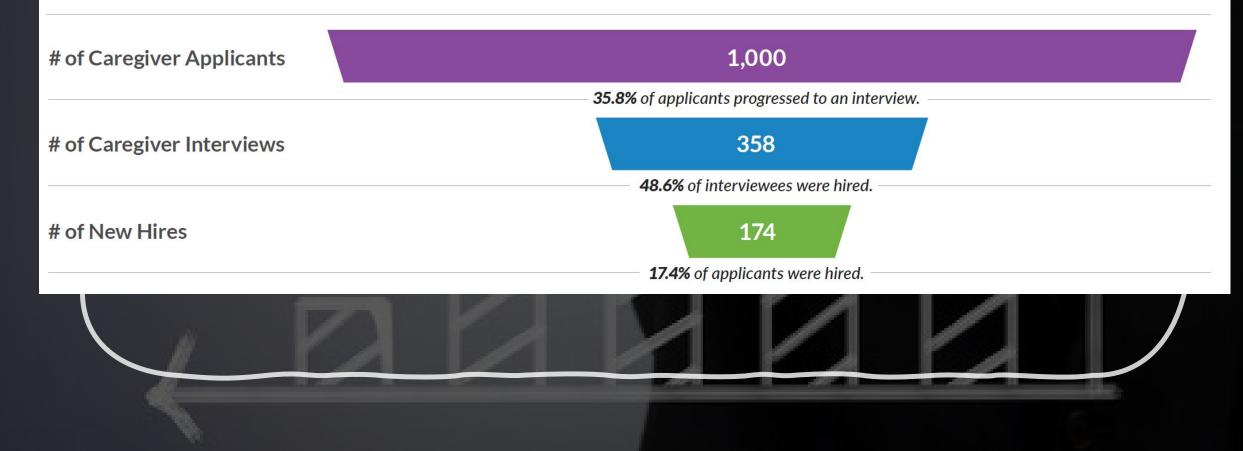




How Many Caregivers?

CAREGIVER HIRING RATIOS

3.8 Median Hiring Conversions for 2019 - Masters









STAFFING SUMMARY

5.24 Median Staffing Summary for 2019 - Overall & Revenue Ranges

Position	\$0 - 799K	\$800K - 1.599M	\$1.6M - 2.799M	\$2.8M - 4.999M	Masters - \$5M+	2019 Median
Active owners (5%+ ownership)	1	1	1	1	1	1
Executives (non-owners)	0	0	1	1	2	1
Admin staff (payroll, billing, secretarial)	0.5	1	1	2	4	1
Sales reps	1	1	2	2	4	1.5
Staffing coordinators/care schedulers	0	0.5	1	2	3	1
Supervisors in the field (checking on clients/caregivers)	0	0	0	0	2	0









HURRICANE MARKETING E N T E R P R I S E S

Blow Away the Competition



4.14 Profit & Loss Comparison for 2020 - Revenue Ranges

	Masters *See previous page for expens				
Revenue Range	\$5M+ \$7,648,000	\$2.8M-\$4.999M \$3,576,000	\$1.6M - \$2.799M \$2,045,000	\$800K - \$1.599M \$1,245,000	\$0 - \$799K \$450,000
Median Annual Revenue					
Direct Care Expenses					
Caregiver wages	60.7%	52.8%	55.5%	54.8%	55.4%
Workers comp insurance	1.0%	1.0%	1.2%	1.5%	1.6%
Caregiver benefits (health, 401k, supplemental, etc.)	0.7%	0.8%	0.6%	0.8%	0.8%
Caregiver payroll taxes (employer taxes, unemployment insurance)	5.2%	5.1%	5.9%	5.6%	5.8%
Caregiver reimbursements (mileage, meals, etc.)	0.3%	0.3%	0.3%	0.4%	0.5%
Caregiver ongoing training (not initial training)	0.2%	0.2%	0.2%	0.3%	0.4%
*Other direct care expenses not listed	0.3%	0.5%	0.3%	0.7%	0.7%
Total Direct Care Expenses	68.4%	60.7%	64.1%	64.2%	65.2%
Caregiver Recruitment & Retention Expenses					
Caregiver job ads and networking	0.2%	0.3%	0.4%	0.4%	0.5%
Caregiver background checks and screenings	0.1%	0.2%	0.2%	0.1%	0.4%
Caregiver retention (bonuses, recognition program, satisfaction mgmt)	0.3%	0.3%	0.3%	0.2%	0.3%
Caregiver onboarding and initial training	0.2%	0.2%	0.2%	0.2%	0.4%
Team wages associated with recruiting and retaining caregivers	0.9%	1.4%	1.7%	2.3%	2.6%
Pre-employment assessments	0.1%	0.1%	0.1%	0.1%	0.6%
All other expenses related to recruiting and retaining caregivers	0.1%	0.1%	0.4%	0.3%	0.5%
Total Caregiver Recruitment & Retention Expenses	1.9%	2.4%	3.2%	3.6%	5.2%
Sales & Marketing Expenses					
Traditional advertising (radio, print, etc.)	0.1%	0.2%	0.3%	0.4%	0.4%
Internet advertising (Google Ads, paid ads on Facebook, etc.)	0.2%	0.3%	0.4%	0.4%	0.8%
Networking and events (community, gifts, conventions, etc.)	0.1%	0.1%	0.1%	0.2%	0.3%
Search Engine Optimization (SEO)	0.2%	0.2%	0.4%	0.3%	0.8%
Sales rep salaries	1.9%	1.9%	3.1%	2.5%	5.0%
Sales rep bonuses and perks	0.2%	0.4%	0.4%	0.4%	0.4%
Lead Generation websites (Caring.com, etc.)	0.1%	0.1%	0.1%	0.3%	0.5%
All other marketing-related expenses (consulting, etc.)	0.2%	0.4%	0.4%	0.4%	0.5%
Total Sales & Marketing Expenses	2.9%	3.6%	5.1%	4.9%	8.7%
Operating Expenses					
Rent, maintenance, and utilities	1.3%	1.5%	1.9%	2.0%	3.0%
Office support wages (admins, schedulers, HR staff, nurses)	7.3%	7.6%	7.7%	8.1%	13.9%
Executive team wages (exclude all owners)	2.9%	4.2%	3.8%	5.7%	12.3%
Scheduling software, including telephony	0.3%	0.4%	0.4%	0.5%	0.8%
Franchise royalty fees (if applicable)	4.2%	4.7%	4.4%	5.2%	4.7%
Association/membership dues (if applicable)	0.1%	0.1%	0.1%	0.2%	0.3%
Travel/meals/entertainment expenses	0.1%	0.1%	0.2%	0.2%	0.3%
*Other operating expenses (exclude owners' salary and benefits)	4.3%	3.0%	3.2%	3.5%	4.7%
Total Operating Expenses	20.5%	21.5%	21.8%	25.3%	39.8%

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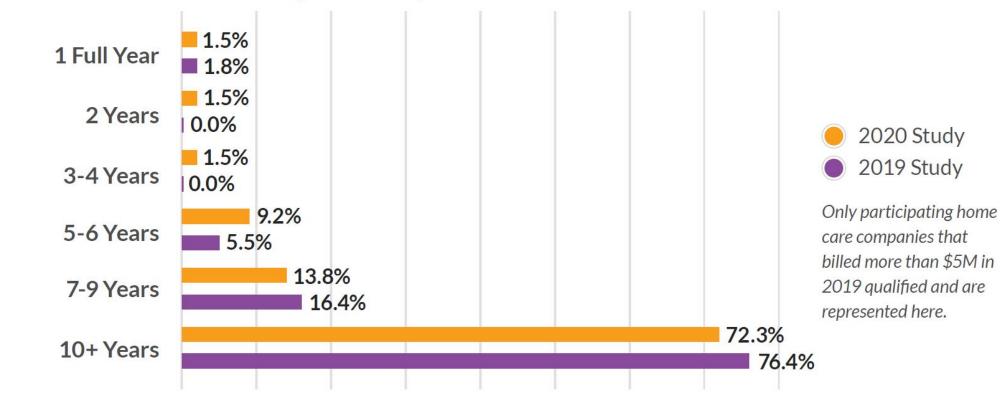




Blow Away the Competition

How Long?

1.15 Historical Masters Participation by Years in Business























Car Wash For A Cure

The Longest Day is the day with the most light, the summer address. And it's the day the Rabelmer's Association calls on everyone to fight Aphenher's disease by resting funds and avareness for care. is about and essentity.

Come by and help Arits of Brick support the Aphenics's Association by bringing over your drift. solvide for a clear and prime. Look the a star in your trice clean carf All proceeds to benefit the Alabatimer's Association.

For more leftermation, coll 752-529-5568



Friday, June 19th 1000 am - 208 am Plan date: Balanday June 2011









SEN!



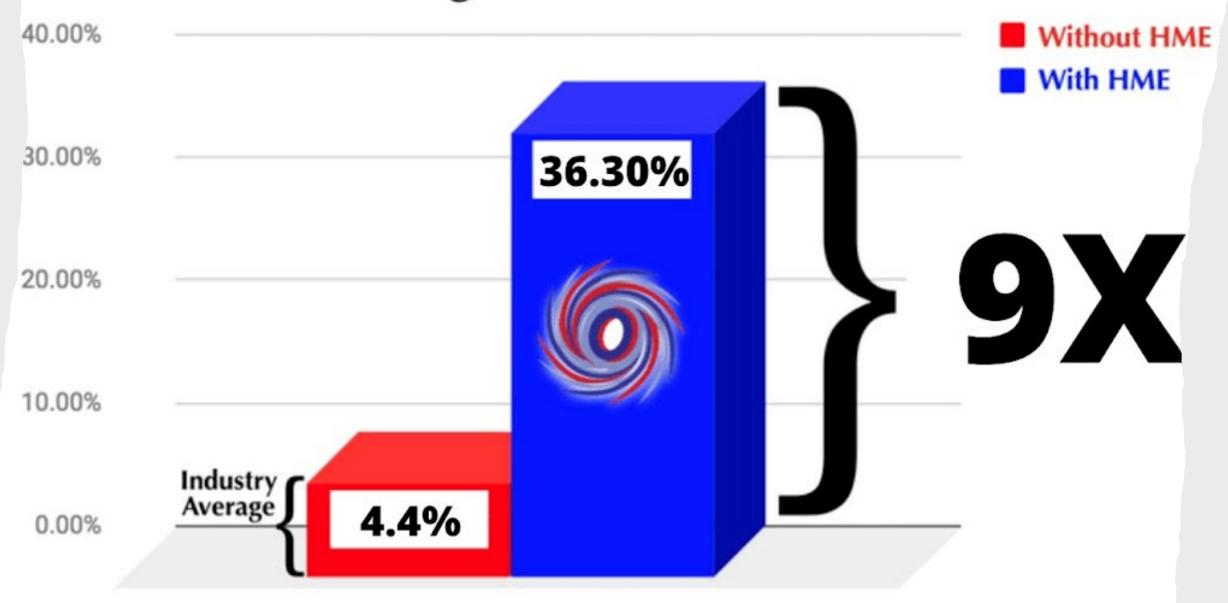








Average Revenue Growth





Will YOU Be My Next Success?