



**SMART GOALS FOR INDIVIDUAL TEAM MEMBERS**

What are the key outcomes desired for the Team:

- 1 –
- 2 –
- 3 –
- 4 –

What are the ways that you, in your role, can contribute to the key outcomes that the team desires?

**Personal Goals**

**S**  
Specific

What do you want to accomplish?		
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**M**  
Measurable

How do you plan to track your progress?		
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**A**  
Achievable

Is this goal realistic? If so, how?		
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**R**  
Relevant

How is this goal relevant to the team goal?		
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**T**  
Timebound

How long will it take to achieve the goal?		
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## TRAJECTORY ASSESSMENT

This worksheet is to help a company identify the operational metrics needed to achieve a stated goal while comparing those metrics to current operational metrics. This will help a leadership team clearly identify the areas of the business operations that most need to improve to ensure that the company achieves their desired outcomes.

1. \$ \_\_\_\_\_ = Desired Revenue Run Rate Annualized
2. \$ \_\_\_\_\_ = Desired Weekly Run Rate (#1 / 52)
3. \$ \_\_\_\_\_ = Current or planned Hourly Rate
4. \_\_\_\_\_ = Weekly Hours. (#2 / #3)
5. \_\_\_\_\_ = Current or desired average weekly hours per client
6. \_\_\_\_\_ = Implied Census (#4 / #5)
7. \_\_\_\_\_ = Current Churn Rate or desired churn rate
8. \_\_\_\_\_ = Implied Weekly Discharges (#6 \* #7 / 52)
9. \_\_\_\_\_ = Current or desired lead conversion rate
10. \_\_\_\_\_ = Implied weekly leads required to maintain desired census (#8 / #9)
11. \_\_\_\_\_ = Current or desired weekly hours worked by caregivers
12. \_\_\_\_\_ = Implied CG Pool. (#4 / #11)
13. \_\_\_\_\_ = Current Turnover Rate or desired turnover rate
14. \_\_\_\_\_ = Implied weekly terminations (#12 \* #13 / 52)
15. \_\_\_\_\_ = Current applicant conversion rate
16. \_\_\_\_\_ = Implied weekly apps required to maintain desired pool (#14 / #15)
17. \_\_\_\_\_ = Current weekly hours
18. \_\_\_\_\_ = Difference of current hours and desired weekly hours (#4-#18)
19. \_\_\_\_\_ = Hours growth rate per week (#18/ timeline in weeks)
20. \_\_\_\_\_ = Net Clients needed weekly to attain goal (#19/#5)
21. \_\_\_\_\_ = Net Leads needed weekly to attain goal (#20/#9 + #10)
22. \_\_\_\_\_ = Net Caregivers needed weekly to attain goal (#19/#11)
23. \_\_\_\_\_ = Net Applications needed to attain goal (#22/#15 + #16)